

7/7/2020

**Insurance meeting -Zoom meeting**

Call to order: 1:05 P.M.

Members present: Dr. Charles Boester, Dr. Gary Domanick, Sue Ann Philippbar

Others present: Mayor Michael Wheeler, Debbie Bluso-Rogers, Brian Frantz, Keven Edwards

- Pledge of Allegiance
- Reviewed the plan for reimbursing employees for their contribution toward Teladoc services during the 2018-19 and 2019-20 contract years.
- Review of the quotes and services provided to the Village of Richfield for telemedicine for the 2020-2021 contract year.
  - Quotes and services from 4 companies were reviewed: Fresh Bennies, Cleveland Clinic, MDLive and TelaDoc. All offered similar services including 24/7 availability, \$0 visit fee and the ability to receive a prescription when medically appropriate. Some did also offer Behavioral Health and/or Dermatology visits for a fee. MDLive and TelaDoc were the most competitive financially with MDLive's cost at \$6.00 and TelaDoc's at \$6.44 (per employee per month), with a total annual cost to the Village at \$4,464 for MDLive and \$4791 for Teladoc. (Cleveland Clinic and Fresh Bennies bids were at \$11 and \$9.99 respectively, per employee per month.) The following points were discussed when comparing TelaDoc with MDLive:
    - Employees have expressed positive responses to TelaDoc services. No one has heard of a complaint regarding our current TelaDoc services.
    - TelaDoc guarantees US physicians for the services and MDLive does not.
    - TelaDoc is recommended by the Village of Richfield's Employee Insurance Company Committee for telemedicine services.
    - Ms. Bluso-Rogers estimated that it would take approximately 4-12 hours from the Law Director and approximately 32-45 clerical hours to switch telemedicine companies. It is likely not worth the \$327 annual cost savings to change.
- **A motion was made by Dr. Domanick to recommend to council to retain TelaDoc as the Village of Richfield's telemedicine company for the upcoming service period (Aug. 1, 2020-July 31, 2021). This will be at no cost to the employees. The motion was seconded by Dr. Boester. This motion was passed unanimously (3/0).**
- Meeting was adjourned at 1:23 P.M.

*Minutes approved  
9-1-2020 during Council meeting.  
Sue A Philippbar  
Insurance Committee Chair*